

## **No Refund Policy - Circle Wellness Academy Limited**

At Circle Wellness Academy Limited, we strive to provide high-quality education and support to our students. We understand that circumstances may change, and occasionally, a student may be unable to continue with their enrolled course. However, due to the nature of our operations and the costs involved, we have implemented a strict no refund policy. This policy outlines the circumstances under which a refund may be considered, as well as the deductions that will be made.

Refunds will only be granted under the following circumstances:

- **Death:** In the unfortunate event of the student's demise, a refund may be considered. The course cost and related administration fees will be deducted from the total amount paid, and the remaining balance will be offered to the student's estate or nominated beneficiary.
- **Life-changing Circumstances:** If the student experiences life-changing circumstances that render them unable to communicate or continue their learning, a refund may be granted. Examples of such circumstances include severe physical disability, serious illness, or similar situations. The course cost and related administration fees will be deducted from the total amount paid, and the remaining balance will be offered to the student.

It is important to note that Circle Wellness Academy Limited incurs costs upon a student's enrolment, as we purchase courses from external parties and carry out administrative duties. Therefore, these costs will be deducted from any refund provided.

Please be aware that students who voluntarily choose to discontinue the course after enrolment do not qualify for any refund. It is the responsibility of the student to carefully consider their commitment before enrolling in our programs.

We strongly recommend that all students review our refund policy thoroughly before enrolling. By proceeding with the enrolment process, you acknowledge and agree to the terms outlined in this policy.

We appreciate your understanding and cooperation regarding our no refund policy. If you have any further questions or require clarification, please contact our customer support team, who will be happy to assist you.

Thank you for choosing Circle Wellness Academy Limited for your educational journey.

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